



Retail Pro

8 Series and 9 Series Feature Comparison

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About this Guide

The purpose of this documentation is to provide overview information about differences between Retail Pro® 8-Series (8.52) and 9-Series (9.1).

If you believe the information presented here is incomplete or inaccurate, we encourage you to contact us at emanuals@retailpro.com.

The software described herein is furnished under a license agreement.

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Retail Pro® Series Feature Comparison

8-Series vs. 9-Series

Departments

Feature	V8	V9	Feature Description
Long names for Department, Class and Subclass		X	You can specify a short and a long name for each D, C, and S.
Profile Reports		X	Calculate business analytic statistics (Turn, GMROI, Stock-to-Sales, etc.) by department.
Active Field		X	In Retail Pro® 9-Series, you can inactivate/activate departments.

Vendors

Feature	V8	V9	Feature Description
E-mail support	X	X	Clicking on the email address will automatically open up your email editor.
Automatic Lead Time Calculations		X	There are 9 different lead time fields available. Many of them are automatically calculated based on past performance.
Profile Reports		X	Generate business analytic statistics (Turn, GMROI, Stock-to-Sales, etc.) by vendor.
Currency		X	You can specify the desired currency to use with each vendor.
Reverse Vouchers	X		In the 8-Series Vendor History module, you can reverse or copy existing Vouchers. In 9-Series, this must be done in the Voucher area.
Active Field		X	In Retail Pro® 9-Series, you can inactivate/activate vendors.
Reverse vouchers from History		X	Reverse a vendor's vouchers directly from vendor history.

Inventory

Feature	V8	V9	Feature Description
Find and Replace		X	This feature can find any information in a non-calculated field and optionally replace that information.
Automatically calculated Item lead times		X	The typical amount of time it will take for the item to arrive from the vendor once ordered.
Define Min/Max levels from Inventory		X	Reorder point or model stock levels for an item can be defined without leaving the inventory module.
Make price adjustments from Inventory		X	Markdowns, weekend sales, VIP pricing can all be defined within inventory.
Markdown information at the Style Level		X	In Style View, you can see markdown information.
Total fields		X	In Retail Pro® you can view over 20 different totals for each item. (i.e. total price, total cost, total min price, etc...)
Package & Kit	X	X	The functionality is the same between both of these programs. There has been one small name change. The field where you define if the item is a kit or package is called "Inventory Type" in 9-Series. In 8-Series, the field is called "Kit Item Type."
PO History list		X	A list of all POs the item is listed on.
Continuous edit mode	X	X	In 8-Series, you can press <Ctrl>+<F2> to enter continuous edit mode. Edits can be made continuously until the user exits continuous edit mode or saves changes. In 9-Series, you no longer have to press edit to begin changing a field.
Store Pair Qtys grid (Form View)	X		The Store Pair Quantities table allows you to define two stores as a pair, and then view on-hand and in-transit item quantities for the pair in a single table. This is useful for dedicating two inventories for a single store (one for a store's warehouse, one for the store itself).
Clean House - dictating to remotes or Subs which items to remove		X	Headquarters can specify the items to be removed from inventory at individual subsidiaries.
Global Item View		X	A list of all items in the system and the subsidiaries to which each item is assigned.
Currency		X	You can define the currency to use when displaying item Cost and Price information for each subsidiary.
Regional Inventory		X	Group inventory items by region.
Item/style definitions		X	Create custom item and style definitions by concatenating UDF/Aux fields to Description fields.
Active Field		X	In 9-Series, you can inactivate/activate inventory items.
Production Cost		X	If your company produces the items you sell, you can enter the production cost.
Corporate Items		X	Items created in 9-Series are corporate items, available to all 8-Series subsidiaries.
Vendor Name in Desc 2	X	X	You can configure 8-Series to automatically enter the Vendor Name in each item's Desc 2 field. In 9-Series, the Vendor Name field is available for all inventory items.
Suggest first/last received dates	X		Have Retail Pro® suggest first/last received dates for items.



Feature	V8	V9	Feature Description
ZIP Code Look Up	X		Automatic ZIP Code lookup.
Trans In/Out	X	X	View item quantities being transferred in/out of your inventory.
Price/Cost Features for Min/Max		X	View extended item price and cost at new min/max levels.
E-Commerce		X	Flag items available for web-based sales.
Profile reports		X	Comparative statistics for two date ranges (or months) for inventory items, styles, departments, and vendors.
Serial number tracking	X	X	Enter, track, and report on serial numbers.
Lot number tracking	X	X	Enter, track, and report on lot numbers.
Edit Style Attr/Size	X	X	Edit or add attributes and sizes to existing inventory styles.
Physical Inventory	X	X	Perform physical inventories on a store or zone basis.
Proposed Items		X	Designate items as proposed items, subject to approval.
Copy Description 2 field to ALU	X	X	Automatically copy the contents of the Desc 2 field to the ALU field when creating new items.
Default Inventory tag designs			Assign a default tag design to items, used for items such as jewelry, which have tag sizes different from other items.
Orderable date		X	Designate an orderable date, before which an item cannot be listed on a PO.
Sellable date		X	Designate a sellable date, before which an item cannot be sold.
10 Item Image fields		X	Assign up to 10 separate image files to an inventory item.
Note field for Serial/Lot numbers		X	Add an optional note to individual serial/lot numbers.

Pricing

Feature	V8	V9	Feature Description
Price Manager	X	X	8-Series uses a separate module for price adjustments. Price adjustments are done in the inventory module in 9-Series.
Planned Pricing	X	X	8 Series enables you to specify up to four future markdowns of an item. In 9 Series, you must define separate markdowns.
Default Discounts for Price Levels		X	Ability to assign default discount percentages to price levels.
Style Price Difference Warning		X	Optionally alert users when prices are different among items belonging to the same style.
Seasonal Pricing		X	Assign a season to individual price levels. When the season start date occurs, the new price level goes into effect automatically.

Purchase Orders

Feature	V8	V9	Feature Description
Purging archived Pos	X		In 8-Series, purging deletes all archived purchase orders beyond a certain age. In 9-Series, purging is no longer needed, because inactive Pos are marked inactive.
Barcode (PT Download)	X		List items on a purchase order by scanning barcodes with a PT scanner.
E-mail Field		X	Add an e-mail address field to purchase orders.
Approval Field		X	Ability to approve purchase orders.
Generate ASN		X	Ability to create an ASN from a purchase order.
Generate Transfer Order	X	X	Ability to create a transfer order from a purchase order.
Foreign Currency Conversion		X	Ability to convert Cost into a Foreign Order Cost.
Rate Field		X	Enter the interest rate charged to orders.
Allow more than 500 Items on a PO	X		There is no limit to the number of items that can be placed on a purchase order in Retail Pro® 9-Series.
Archive POs	X		In 8-Series, you can archive POs. In 9-Series, you can mark POs as inactive.
Multi-subsidary POs		X	Order merchandise for stores belonging to different subsidiaries.
Copy PO Cost and PO Price to Price and Cost fields	X	X	When a new item is listed on a PO, the system will automatically copy the PO Price and PO Cost to the item's Price and Cost field in the inventory record.
PO Instruction Mask	X	X	FOB: and Confirmation # are entered by default in the Instruction 1 field of all new POs.
Margin % for POs		X	Displays the margin percentage for the entire purchase order.
Freight		X	Add Freight charges on a PO that will be suggested automatically on a voucher referencing the PO.

Vouchers

Feature	V8	V9	Feature Description
WS-specific numbering sequence	X	X	Specify a numbering sequence for vouchers that is specific to the workstation.
Create a Voucher from an ASN	X	X	Generate a voucher from an ASN. In Retail Pro® this was called "Receiving ASN."
Receive transferred merchandise		X	In 9-Series, vouchers are used to receive transferred merchandise. This changes the status of the item from being in-transit to on-hand.
Approve Vouchers		X	Mark Vouchers approved after they have been removed.
Short Quantity		X	View the short quantity (quantity ordered – quantity received).
Enter Slip #		X	When receiving transfers on a voucher, you can enter the out slip number on the voucher.
Purchase Clearing \$		X	Enter the amount of the voucher assigned to the purchase clearing account.
Foreign currency		X	View the cost of received items in a foreign currency. Useful when receiving items purchased from foreign vendors.
Allow only items on PO to be listed on Voucher		X	When referencing a PO on a voucher, only allow items from the PO to be listed on the Voucher.
Use Order Cost when Inventory Cost is 0.00		X	When using the Choose/Edit Items button to list items on a Purchase Order, if the preference to Use Order Cost on POs and Vouchers is turned on, and if the Order Cost of an item is 0.00, the Doc Cost on the purchase order will default to the Inventory Cost. This helps prevent inventory values from becoming inaccurate if an employee forgets to enter an Order Cost for an item.

Transfer Orders

Feature	V8	V9	Feature Description
Allocation Patterns		X	Allocation patterns suggest where items should be sent based on a pre-defined ratio.
Multi-subsidiary TOs		X	Plan transfers for stores belonging to other subsidiaries.

Transfer Slips

Feature	V8	V9	Feature Description
Out slips only method	X		Create out slips to record transfers out of a store.
In slips	X		Create in slips to record transfers into a store. In 9-Series, in slips are read only.
Tracking in transit	X	X	All merchandise that is transferred in 9-Series is placed in-transit. In 8-Series this feature is optional.
Transfer Verification	X	X	In 8-Series, an out slip and one or more in slips that reference it. In 9-Series, the out slip is matched up with the voucher.
Tax Areas		X	Different tax areas can be applied to the transfer order and slip.
Inter-Company Transfers		X	Facilitates the transfer between subsidiaries.
Use source station cost on inter-company transfers		X	ECM processing of inter-company transfers will use the source station's cost.
Use target station's currency/exchange rate.		X	Costs are in the assigned foreign currency and use the assigned exchange rate of the target location. Exchange rate is calculated using base currency of source location against the currency of the target station
Require TO# when creating slip		X	Option to require a Transfer Order # be entered on new out slips.

Adjustment Memos

Feature	V8	V9	Feature Description
Auto create memo when modifying inventory price/cost/qty	X	X	Retail Pro® 9-Series always creates adjustment memos automatically when changes are made to item price, cost, or quantity. In Retail Pro® 8-Series, you have the ability to turn this feature off.
Require reason on adjustment memos		X	Require a reason code be entered on all adjustment memos.
Enter Serial numbers on adjustment memos		X	Enter serial numbers when performing quantity adjustments.

Customers

Feature	V8	V9	Feature Description
Seasonal addresses		X	Assign multiple addresses to customers, specifying a season or time period when the address is to be used.
E-mail support		X	E-mail address field added to customer records so that promotions and messages can be sent by e-mail.
Parent/child records (Householding)		X	Designate individual customers as belonging to the same household.
Local Customers		X	Customers belonging to only one subsidiary.
Global Customers		X	Customers shared across multiple subsidiaries.
Customer Scorecard		X	Statistical information on customer performance.
Customer Segmenting		X	Formulas and tools to better analyze your customers
Bins and Scoring		X	Divide customers into bins according to metrics such as total sales, number of visits, etc.
Customer Class		X	Designate customers as belonging to a particular class (VIP, etc.)
Household Customers		X	Assign a code to customer records to indicate they are members of the same household.
Region		X	Assign customers to a particular region. You can then filter by region on reports.
Required UDF Fields		X	Require entries in specific customer UDF fields.
Supplemental UDF Fields		X	Enter supplemental customer information (separate from UDF/Aux fields).
Customer Credit Cards		X	Store credit card information for the customer for easy listing on receipt.
Field level customer security		X	Control the ability to view/edit individual customer fields. Each field can have up to four levels of security.
Centralized lookup		X	Perform lookup of customers from central database.
Maximum Disc %		X	Assign a maximum discount percentage that can be assigned to a customer.
Reverse receipts from history		X	Reverse a customer's receipt directly from customer history.
Address 4-6 fields		X	Three additional address fields (Address 4-6) to accommodate complex addresses.

Sales Orders

Feature	V8	V9	Feature Description
Multiple associates for each item		X	You can assign multiple associates to each item on a sales order. This is useful for distributing commissions.
Ship To customer for each line item.		X	Assign a different Ship To customer to each line item on a sales order.
Quick Customer Lookup	X	X	Use Quick Customer Lookup procedures to quickly enter a Bill To or Ship To customer.
Customer UDF fields on SOs		X	Add Customer UDF fields to a sales order.

Receipts

Feature	V8	V9	Feature Description
Multiple associates for each line item		X	Assign multiple associates to each item on a receipt and specify a work % for each of those associates. Used to calculate commissions.
Designable multiplier buttons		X	Multiplier buttons are typically used to multiply tender or quantity. For example, an associate can press the \$20 button and press x 5 if five \$20 bills are given. If five units of an item are being purchased, instead of scanning five of a single unit, you can scan one, and then press x 5.
Designable tender buttons		X	Quick Tender buttons are icons of particular denominations of the base currency. This makes it quick and easy for an associate to press the \$20.00 button if a customer pays with a \$20 dollar bill.
Designable tender window		X	You can change the design of the tender window. For example, you might want to move the Tender button next to the Total field.
Full screen option		X	Display the screen in full screen mode, with the side and top menus hidden. This enables you to use the entire screen for point of sale activities.
Gift receipts		X	Print gift receipts for any or all items on a receipt. You can specify a separate document design for gift receipts in Workstation Preferences.
No checks indicator	X	X	A no checks indicator displays if the customer is not allowed to pay by check.
Quick customer lookup	X	X	Use Quick Customer Lookup procedures to enter a Bill To customer.
Stored transaction time		X	Calculate and store the amount of time needed to complete a transaction (starting from when customer or item information is entered, and ending when the receipt is printed/updated).
Tender rounding	X	X	Supports rounding to accommodate the lowest denomination that can be returned as change in any currency. Supported for all tender types.
Unlimited number of gift cards and store credits allowed		X	Any number of gift cards or store credits can be listed on a receipt.
Unlimited number of tenders		X	You can accept any number of tenders on receipts. These can be multiple instances of the same tender, such as multiple credit cards, or different types of tenders, such as combining cash, credit card, and store credit.
Mask credit card numbers on receipts	X	X	By default, only the last four digits of credit card numbers are visible on receipts. You can allow selected employees, such as managers, to view the entire number, if necessary. <i>Note: Necessary for Sarbanes-Oxley and CISP compliance</i>



Feature	V8	V9	Feature Description
Track who changed receipts		X	The Modified By field displays the employee who last modified a receipt.
Shipping type		X	The Shipping Type field displays the shipping method being used (Ground, air, standard, express, overnight, etc)
Foreign currency checks		X	Use the FC Check tender type to accept checks in a foreign currency.
Centralized returns		X	Perform returns using a centralized database to verify the original purchase.
Line item returns		X	Return an individual item on a sales receipt.
Line item voids		X	Void an individual item on a sales receipt.
Customer UDF fields		X	Add customer UDF fields to receipts.
Filtering by Receipt Total		X	In the Filtered View dialog, enter a range of receipt totals to filter the receipt list by that range.
Level 2 Processing		X	Perform Level 2 processing of purchasing cards and optionally specify the transaction should be tax-exempt.
Editing of Receipt Comments		X	Edit the Comment 1 and/or Comment 2 fields of updated receipts.
Taxable ceiling (Florida sales tax)		X	Specify a taxable ceiling amount. (Florida sales tax requirement)

X/Z-Out

Feature	V8	V9	Feature Description
Wizard-based drawer management		X	Wizard walks you step-by-step through the drawer-closing process.
Two functional modes for managing registers		X	Register controlled level (drawer) sales Z-Out reporting and management where each register must be opened and closed. Or Uncontrolled (flexible) mode for compatibility with 8 Series where you define parameters at runtime for Z-Out reporting and management.
Close drawer from a different workstation		X	Close drawers from other workstations, such as in a back office.
Require "blind" close		X	Automatically reconcile totals without displaying totals to cashier. Specify a maximum number of retry attempts and allowable variance amount (if the totals don't match).
Custom Z-Out reports	X	X	Allows you to change the appearance and output of Z-Out reports using scripts (VB or Java).
Reports in XML format		X	Z-Out reports are stored in XML format in the database.
Register open currency count	X	X	Specify how much currency is in the cash drawer when it is opened for sales.
Register closed currency count	X	X	Specify how much currency is in the cash drawer when it is closed for the day.
Capture non-currency media not linked to a receipt	X	X	Allows the Associate to add non-currency media that were not reflected in the sales for that period. For example, a check found in a drawer that belongs to the previous period.
Definable media count requirements	X	X	Allows you to specify which tender media must be counted at the end of day.
Default amount to leave in till		X	Specify a default amount to leave in the till at the end of the day. This amount will be automatically suggested when closing a drawer.

Employees

Feature	V8	V9	Feature Description
Assign Employees to Stores		X	Assign each employees to an individual store.

General

Feature	V8	V9	Feature Description
Open Data Access	X	X	Retail Pro® 9-Series is built on an ODBC compliant Oracle® 9i Database which is easier to integrate with. It is also possible to obtain access to Retail Pro®'s database using documented protocols.
Sold, Received, On-Order (SRO)	X	X	Updates inventory information by analyzing sales data, items received, items on order.
Virtual keyboard/number pad	X		Display a virtual keyboard and number pad for touchscreen users.
Custom program Labels	X	X	Create custom labels for the program interface. In 9-Series, this is now done through the translation area.
Euro currency triangulation	X		Defines all of your exchange rates, including the exchange rate for your base currency, relative to the Euro.
UK settlement discount	X		Enable UK Post Settlement Discounting (PSD). For wholesalers who offer their customers a discount when charged sales are paid within a specified number of days, the tax due on the sale is based on the anticipated discounted price.
Quick filters		X	Use Quick Filters to quickly filter record lists.
OPOS Support	X		Support for OPOS.
Plug-in Support	X	X	Support for plug-in applications.
Expanded Menu Designer		X	Configure both top (main) and side menus, specifying exactly the buttons that you want to display. Includes option to display program in full-screen mode.
User Preferences		X	Define various user-preference settings for Retail Pro®.
POS Support	X	X	Receipts, Sales Orders, X-Z-Out Reports and other POS functions.
Peripheral Support	X	X	Support for peripheral hardware devices.
Full support for graphics printing		X	General graphics printing where each pixel of the printer line may be specified. However, a pixel may be referenced within a block of bitmap data using the printBitmap method when MapMode is set to PTR_MM_DOTS.
Multi-language printing		X	Support multi-language printing.
Disable consolidation when choosing items from inventory		X	Specify whether or not item quantities should be consolidated when listing items on documents by choosing from inventory.
Document-level margin values		X	When listing items on documents by choosing from inventory, view Doc Margin %, Doc Markup% and Doc Coefficient for items.
Display shortcut keys by pressing <Alt>.		X	Press the <Alt> key to toggle the display of keyboard shortcut keys for menu buttons.
Active Links in Form Layouts	X	X	Add Active Links to Form View layouts.

Audit

Feature	V8	V9	Feature Description
Built-in audit capability		X	In 9 Series, you can audit inventory directly within Retail Pro. In 8 Series, auditing is done with a separate application.
Use Two-Step Approval		X	Use a two-step approval process for vouchers, requiring them to be marked both reviewed and approved.
Cost Variation Threshold		X	Set a cost variation threshold. Any variations under the threshold will be ignored.
Create/View Favorites List		X	Create a list of favorite views so that you can quickly view the audit results for those specific items.

Tools

Feature	V8	V9	Feature Description
Sessions		X	Displays information about the clients connected to the Oracle DB.
Re-index		X	Used for defragmenting the index.
Tuning		X	Adjusts the DB for improved data search times.
Alerts		X	Displays alerts that you can take action on. Note: Alerts can also be scheduled through command line parameters..
Diagnostic report	X	X	Captures and saves diagnostic information about the system and database.
Configuration		X	Enables you to safely edit the <i>init.ora</i> file.
Archive logs		X	Enable/disable archiving.
Control file		X	Rebuild and backup the control file.
Data files		X	Resize, add, and move data files.
Password file		X	Rebuild password file.
Backup and recovery		X	Enables you to perform archiving, incremental, and full backup of the database; restore incremental and full backup of the database.
Delete subsidiary objects		X	Allows deletion of subsidiary objects. This is especially useful in test (pre-production) environments.
Extend database objects		X	Allows the database technician to plan for growth in database tables and indexes.
Check and compile schema		X	Compiles the schema.
Display non-valid objects		X	Allows the database technician to compile objects that have become invalid.
SQL Shell		X	Displays data from tables and views and lets you execute SQL Select statements against the database.
Update Delta		X	Delta Table builds accumulate the latest data and update statistical calculations for every item on every document that enters the database.
Security Administrator	X	X	Tool for assigning security access to users. Depending on the access level assigned, a user may or may not have access to certain features.
Licensing	X	X	Retail Pro® 9-Series uses software-based licensing, Retail Pro® 8 Series uses a hardware key.
E-Cat (catalog)	X		E-Cat for populating inventory or ordering items from an electronic



Feature	V8	V9	Feature Description
tool)			catalog.
RPRO PT & Palm support	X		Retail Pro® support for Palm-style handheld devices. Handheld scanners can be used on the sales floor, receiving area, etc.
Auto Utilities	X	X	Auto Utilities for setting min/max levels (Auto Min/Max) and automatically creating purchase orders (Auto PO) or transfer orders (Auto TO). Retail Pro® 9-Series uses a Wizard to specify the criteria for these modules.
Accounting Link	X		Enables you to send Retail Pro® data to certain versions of MAS 90, Business Works, and QuickBooks.
DVS	X		Database management tool used for Retail Pro® 8-Series' B-Tree filer database.
Diagnostic Tool	X	X	Displays system information from many areas (i.e. memory, OS, Software configuration). Retail Pro® 9-Series has the ability to add notes to the diagnostic reports.
Reconstruct	X		Database management tool used to rebuild indexes and do various other data verification tasks.
Safeguard	X		Backup utility in Retail Pro®.
Bridge	X		Allows the exporting and importing of certain types of data into Retail Pro®.
Pulse	X		Displays real-time sales across multiple stations, and real-time inventory and store credit updates.
Movement Control System (MCS)	X		Allows retailers to create unlimited sub locations, and track the movements between those locations.
Language Manager		X	Tool for translating interface and exporting/importing translations.
RPRO DB	X		RPRO DB for changing field sizes, number of inventory rows, etc.

Data Exchange/ECM

Feature	V8	V9	Feature Description
ECM		X	Exchange data over a TCP/IP connection using the Enterprise Communications Module (ECM™).
ECM Processing programs		X	New processing programs for Retail Pro® 9-Series using XML files.
Initialize		X	Initialize subsidiary inventories from the corporate headquarters.
Data streaming		X	Update local and corporate databases as changes and transactions occur, in near real-time.
Third Party XML integration interface		X	Exchange data with third-party applications by transforming data into XML.
FTP Support for Product Integrations		X	Communicate data to an FTP site. (Used for Amazon Link and Gladiator Link)
Communication and confirmation of files sent		X	Confirmation files created to confirm that differences were sent.

Reports

Feature	V8	V9	Feature Description
General report engine	X		Standard Retail Pro® reporting module
Pre-defined Crystal Reports		X	Generate complex reports of consolidated and analyzed data from any combination of subsidiaries and stores without performance bottlenecks or system resource degradation, accessible from any location around the world.
Reports with graphs		X	Reports come with visually appealing graphs/charts that let you to see the report's results at a single glance.
CRM Reports		X	CRM Reports that help you identify your best customers and improve marketing efforts.
Offline reports		X	Offline security and report access.

Plug-Ins

Feature	V8	V9	Feature Description
New COM-based plug-in architecture		X	Plugins available for all POS events. EFT supported through plugins.