



Retail Pro[®] 8.60

8.60.500.229 (R2) Release Notes

Retail Pro International, LLC
400 Plaza Dr., Suite 200
Folsom, CA 95630 USA

USA 1-800-738-2457
International +1-916-605-7200
www.retailpro.com

Table of Contents

8.60.500.229 (R2) (061914)	3
8.60.500.216 (R2) (011414)	6
8.60.500.215 R2 (120613)	6
8.60.500.212 (R2) (103013)	7
8.60.500.201 (R2) (071813)	9
8.60.500.173 (R2) (022613)	10
8.60.500.161 (R2) (090412)	13
8.60.500.157 R2 GA (070212)	15

8.60.500.229 (R2) (061914)

Introduction

This document contains information related to the release of Retail Pro 8.60.500.229 (R2) on June 19, 2014.

Update Release Zip Files

To access the files in this release, extract the files contained in the following .zip files:

Core Update:

860R2CCU061914.zip

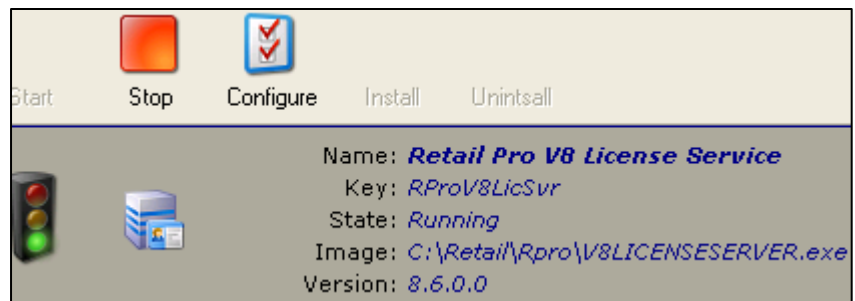
Important Information for Line Display Users

This release of Retail Pro version XXXX includes changes to ensure compatibility, when using line display, with Merchantware CED App version 4.2.0.0. If you upgrade to this release of Retail Pro and require line display functionality, you must contact Merchantware and upgrade your CED to at least 4.2.0.0. Until you upgrade your CED, disable the Line Display functionality in workstation preferences.

Stop V8 License Server before Installing MP

Be sure to stop the V8 license server before applying the maintenance pack. If you don't stop the V8 license server, the maintenance pack will not be able to overwrite the licenseserver.exe file when you apply the MP.

To stop the license server, launch V8licensemanager.exe and log in. Select Retail Pro V8 License Service, and then click the Stop button.



The license server is automatically restarted as part of the maintenance pack.

Getting Help

Documentation is available in PDF format via the documentation portal area of the myretailpro.com website (active software assurance required).

8.60.500.216 R2 Issues Addressed

Retail Pro 8.60 R2			Total: 4
Issue ID	Title	Files to be Released	Solution
EFT - MerchantWare			Subtotal: 1
18059	Receipt will not show full MW signature	ms_ie_d5.bpl rpro8.exe rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	Complete signature is now correctly displayed on receipts
18057	[Copy from Enterprise] MerchantWare > CED returns blank result, freezing Rpro	RPRO_API.bpl ms_ie_d5.bpl rpro8.exe rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	Specific code has been implemented in cases where RetailPro gets an incorrect/incomplete or blank response from the CED. In such cases, RetailPro will contact the MerchantWare Report server and attempt to retrieve the result for this transaction (Authorized or declined). To the user, a message stating "Retrieving Transaction Results", together with a counter will be displayed. If the Merchantware servers have an approved transaction, the window will display "Failure in the CED, Result from the Report Server", as an indication that there was an issue during the transaction and that RetailPro had to contact the Merchantware server directly. If there was no result on the servers for this transaction, it will display "Transaction failed. Please try again".
18055	Mware Gift: Rpro uses unencrypted card number from encrypted track	RPRO_API.bpl ms_ie_d5.bpl rpro8.exe rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	The incorrect GC number (in the unencrypted part of the swipe) is now only used as a placeholder until the end of the transaction, when it gets replaced with the real card number when it is received back from Merchantware
18054	Rpro reports a problem when receiving response to GC 'Activation'. but card is activated	RPRO_API.bpl ms_ie_d5.bpl rpro8.exe rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	The new format for gift card swiped activations is now handled correctly.

Retail Pro 8.60 R2			Total: 4
Issue ID	Title	Files to be Released	Solution
18052	[Copy from Enterprise] Merchantware CED: Upgrade to handle CED version 4.2.0.0	RPRO_API.bpl ms_ie_d5.bpl rpro8.exe rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	Communication between Retail Pro and CED App version 4.2.0.0 required modifications in several data fields. These changes have been implemented in this version so the Item description data is again displayed correctly on the CED when used as Line Item Display
18050	MerchantWare > the gift card activation (purchase) should use the activation function	Rpro8.exe RPRO_API.bpl ms_ie_d5.bpl rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	Retail Pro now uses the correct 'Activation' code instead of a 'Reload' code.
18045	MerchantWare > CED display needs a new format for data being sent to the display	RPRO_API.bpl ms_ie_d5.bpl rpro8.exe rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	Implemented new encoding requirements for information sent to CED. These changes have been implemented so Item descriptions with spaces are displayed correctly. Empty Item descriptions are displayed as "<No Item Desc>"
18022	Merchantware > Gift Card balances are not printable	RPRO_API.bpl ms_ie_d5.bpl rpro8.exe rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	Previously, the remaining/new Gift Card balance would not be printed on a sales (redemption) receipt. The new/remaining GC balance is now correctly reflected on a sales receipt
18015	Merchantware > Line Display > Entering C/E Items clears device	RPRO_API.bpl ms_ie_d5.bpl rpro8.exe rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	CED screen will not be rebuilt/refreshed upon entering Choose/Edit items, but first when exiting Choose/Edit items.

8.60.500.216 (R2) (011414)

Retail Pro 8.60 R2				Total: 4
Issue ID	Title	Files to be Released	Solution	
EFT - MerchantWare				Subtotal: 1
18027	CC still charged after canceling in Rpro	RtiEftMwCredit.bpl RtiEftMwDebit.bpl RtiEftMwGift.bpl	When a cancellation attempt is not successful, Retail Pro will query the Merchantware report server for approval results. If an approval exists for the transaction, Retail Pro will record the tender.	
Promotions				Subtotal: 3
18028	Retail Pro needs a command line parameter to bypass the password for the manual discount action associated with promos in receipts	RPro8.exe CCDiscPlugin.bpl	A parameter switch has been added to Rpro8.exe. If Rpro8.exe is run with the "/RProPromoNoPw" parameter, manual discounts associated with the Promotions plug-in will not prompt for password entry.	
18020	Promo information from a BOGO written to the Desc 4 field is incomplete	CCDiscPlugin.bpl	Limitations on the character limit of Desc4 are now properly enforced. Discount information is properly written to this field.	
17912	Tax is not removed on Export customer when added to a receipt if the Promo plugin is present	CCDiscPlugin.bpl	When Export customer is added to the receipt the Promo is now applied and the Tax is removed for the record.	

8.60.500.215 R2 (120613)

Retail Pro 8.60 R2				Total: 4
Issue ID	Title	Files to be Released	Solution	
EFT - MerchantWare				Subtotal: 4
18023	Access violations with MerchantWare.	rteEftMwGift.dll rteEftMwDebit.dll rteMwCredit.dll	There was an invalid index that sometimes caused an access violation. This has been corrected.	

Retail Pro 8.60 R2			Total: 4
Issue ID	Title	Files to be Released	Solution
18007	MerchantWare: Canceling in the CED dialog window closes Retail Pro.	Rpro8.exe RPRO_API.bpl ms_ie_d5.bpl rtiEftMwGift.dll rtiEftMwDebit.dll rteMwCredit.dll	The close window button (red X) has been removed. The main Cancel button is functional for cancelling the transaction
18000	MerchantWare > Intermittent AVE during Web Transport authorization	rtiEftMwGift.dll rtiEftMwDebit.dll rteMwCredit.dll	There was an invalid index that sometimes caused an access violation. This has been corrected.
17986	Change amount of .01 is missing.	Rpro8.exe RPRO_API.bpl ms_ie_d5.bpl	Specific amounts were not rounding properly. This has been corrected and rounded amounts now balance.

8.60.500.212 (R2) (103013)

Retail Pro 8.60 R2			Total: 7
Issue ID	Title	Files to be Released	Solution
EFT - General			Subtotal: 1
17924	EFTLinkAdmin plugin causes other plugins to not load	Rpro8.exe ms_ie_d5.bpl RPRO_API.BPL EFTLinkAdmin.bpl	Resolved some conflicts that were preventing other plugins from loading.
EFT - MerchantWare			Subtotal: 4
17964	MerchantWare > Debit Cashback is needed	rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	Cashback has been implemented for Debit. In the case a Debit Cashback transaction is requested, but another card type is run on the CED, the approved amount is accepted and overtender amount is set to Cash.
17992	MerchantWare > Gift Card support for encrypted MSR	Rpro8.exe rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	Support for encrypted MSR for Gift Card transactions has been implemented. There is a new preference: WS Preferences > EFT > Encrypted MSR. If enabled, encrypted MSR swipes will be properly parsed for the transaction.

Retail Pro 8.60 R2			Total: 7
Issue ID	Title	Files to be Released	Solution
18001	MerchantWare > Add Settle Option	Rpro8.exe Rpro8.sec rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	"EFT Settle" has been added as a menu item in Receipts. Selecting this option allows a user to settle an open MerchantWare batch. The user is prompted to continue and a completion status is presented. This function is controlled by a new security permission "POS > EFT - Settle Batch".
18002	Add timestamps for each separate step in the MerchantWare shadowrun log	rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	Time stamps have been added to communication logs.
Hardware			Subtotal: 1
18003	Merchantware > Feature: Line Display	Rpro8.exe rtiEftMwCredit.dll rtiEftMwDebit.dll rtiEftMwGift.dll	<p>Support to use a MerchantWarehouse Genius device (Verifone MX915) as a line display is now available. The device can be selected as a Shopper Display and configured in the Peripherals section WS Preferences.</p> <p>Workstation Preferences > Peripherals > Shopper Display > Shopper display type = Verifone Mx-915 Genius Workstation Preferences > Peripherals > Shopper Display > POS line item display > Line 1 = Desc1/Desc2/Desc3/Desc4</p> <p>Note: This particular line display is only configurable to display Desc 1, 2, 3 or 4. Any other settings for "Line 1" will default to display Desc 1.</p>
Receipts			Subtotal: 1
17907	Restrict doc qty to qty on hand is performing a validation check when changing from sale to return	Rpro8.exe	O/H quantity and availability checking is no longer enforced when changing the receipt type from Sale to Return.

8.60.500.201 (R2) (071813)

Retail Pro 8.60 R2
Total: 5

Issue ID	Title	Files to be Released	Solution
EFT - General			Subtotal: 1
17934	Monetra 7.10.0 rejects transactions where Tax is greater than the auth amount	RtiEFTLinkCheck.dll RtiEFTLinkCredit.dll RtiEFTLinkDebit.dll RtiEFTLinkCheck.dll	EFT Link transactions are no longer sent with a tax amount and will be processed in the event the taken tender is less than the total tax on the document.
EFT - Shift4			Subtotal: 2
17943	Shift 4 EmvRequireSignature field should be handled differently	RtiShift4Credit.dll RtiShift4Debit.dll RtiShift4Gift.dll	CreditCard.printsignatureline, DebitCard.printsignatureline and GiftCard.printsignatureline fields will now print the signature line for EMV transactions only when EmvPrintSignature=Y is received in the response.
17985	Shift 4 > Increase upper limit for transactions to 99,999,999.99	RtiShift4Credit.dll RtiShift4Debit.dll RtiShift4Gift.dll RtiShift4Check.dll	The upper limit for Shift4 transactions has been increased to 21,000,000.00, which is the highest value the architecture currently supports.
Printing			Subtotal: 1
17994	Latest v8 CCU gives Access Violation during print/update	Rpro8.exe rpro_api.bpl ms_ie_d5.bpl	Removed some invalid hooks to the MW dll files that were causing the issue.
Tools - Doc Designer			Subtotal: 1
17906	Wrong Document Designer schemas are being sent out with core update	CustomerRTISchema.xml DepartmentRTISchema.xml InventoryItemRTISchema.xml InventoryRTISchema.xml PORTISchema.xml ReceiptRTISchema.xml VendorRTISchema.xml VoucherRTISchema.xml	Corrected copies of the specified schema files included in this release.

8.60.500.173 (R2) (022613)

Retail Pro 8.60 R2			Total: 8
Issue ID	Title	Files to be Released	Solution
EFT - Shift4			Subtotal: 1
17923	Unable to run Shift4 Transactions when licensed for both Shift4 and International Custom EFT	RtiPCChrgCheck.dll RtiPCChrgCredit.dll RtiPCChrgDebit.dll RtiPCChrgGift.dll RtiShift4Check.dll RtiShift4Credit.dll RtiShift4Debit.dll RtiShift4Gift.dll RTI_RP3_CC.dll RTI_RP3_Check.dll RTI_RP3_Debit.dll RTI_RP3_Gift.dll	The presence of International Custom EFT licensing was preventing other EFT DLLs from being initialized. This impacted all processors except for Monetra. The issue has been corrected, and new DLLs are being provided for all affected EFT processors.
General System			Subtotal: 1
17931	Tax Rate by ZIP plugin does not allow multiple users to connect	TaxRateMaintenance.exe TaxRateByZipCode.bpl	Indexes have been added to allow multiple connections. This change requires the TRBZC data to be deleted and rebuilt.
Inventory			Subtotal: 1
17917	Last Edit date not updating correctly	MPROCIN.exe	MPROCIN.exe will now update the Last Edit Date field at the Main when processing in Remote documents.
RDA2			Subtotal: 1
17913	RDA2 - Use IRdaSO interface in dotNet applications	RDA2.DLL	Corrected IUnknown COM interface which was not properly implemented for TDataTraverser internally.
Receipts			Subtotal: 3
17664	Change not calculated correctly if tender rounding is used on a non-split tender receipt	Rpro8.exe	There was a problem with the rounding order of operations that has been resolved.

Retail Pro 8.60 R2			Total: 8
Issue ID	Title	Files to be Released	Solution
17897	Email Receipts Require Exchange server or internal SMTP server to work	Rpro8.exe libeay32.dll (Retail and Rpro folders) ssleay32.dll (Retail and Rpro folders) Indy10.dll (Rpro folder)	<p>SSL/TLS have been implemented for Email Receipts. Two new settings have been added to System Prefs>General Documents>Email Documents and WS Prefs>Documents>Email Documents:</p> <p>Use SSL (Check box) SSL Required (Check box)</p> <p>Configuration example with Gmail:</p> <p>Outgoing mail server: smtp.gmail.com Port: 465 (SSL) or 587 (TLS) Use SSL: checked SSL Required: checked Username: yourname@gmaill.com (full valid gmail address) Password: (password for the above account)</p>

Retail Pro 8.60 R2

Total: 8

Issue ID	Title	Files to be Released	Solution
17925	Plugin causing duplicate receipts	Rpro8.exe ms_ie_d5.bpl RPRO_API.bpl	<p>What got resolved:</p> <p>1) Duplicate receipts getting filed will no longer occur because code was added to prevent double-saving of document when Print() function is invoked from a plugin.</p> <p>2) Printing from a plugin can interfere with layout selection in Rpro8 core (layout selection was not preserved properly and if Rpro8 was preparing a regular printout with one layout but later the plugin picked a different layout, both printouts would use the latter layout). Code was added to preserve the previously selected print design when a plugin requests the document to be printed and to restore it once that request is fulfilled.</p> <p>3) The Login prompt will no longer be displayed twice in a row if high security is turned on because it was a side effect of problem #1 above (two attempts to save the same document were triggering two attempts of forcing user to re-log in for the same transaction).</p> <p>There were several bugs in plugins related to printing. An attempt to call Print from inside of OnUpdate plugin was equivalent to pressing Print/Update button, and it caused Rpro8 to execute PrintUpdate twice in a row for the same document. Since the plugin was calling the Print() function from inside of an AfterUpdate event (which, technically, is still in the middle of Print/Update or Print button handling code) Rpro8 didn't always realize that the document was saved already and executed the same document saving code. Net result is that in the scenario described in the bug description, two copies of the same receipt were filed, with the second copy having the same SID, but different receipt numbers (incremented by 1). As long as the user stayed in a former month and kept printing receipts, the process continued and multiple duplicates were filed.</p>

Retail Pro 8.60 R2			Total: 8
Issue ID	Title	Files to be Released	Solution
Tools - Doc Designer			Subtotal: 1
17909	[Copy from Enterprise] QRCode generated incorrectly (with an unnecessary line through it)	Rpro8.exe DocDesigner.exe XZ.exe RproPI.exe PriceMng.exe RptView.exe TagPrint.exe SCharts.exe	The OCX files used by Retail Pro 8 were not licensed for 2-dimensional barcodes. The line being printed was a result of the OCX operating in demo mode. Retail Pro 8 is now licensed for 2-dimensional barcodes.

8.60.500.161 (R2) (090412)

Retail Pro 8.60 R2			Total: 12
Issue ID	Title	Files to be Released	Solution
Customers			Subtotal: 1
17899	Filtered search for a customer takes too long when more than one workstation is using the customer module	Rpro8.exe	Corrected an issue with the block file read function that was causing the slowdown.
General System			Subtotal: 1
17613	Dzip32.dll needs to be updated	dzip32.dll dunzip32.dll	The 8.60 R2 Image and core updates now install version 5.0.0.8 of the DZIP dlls.
Inventory			Subtotal: 1
17790	When going from RP 8 to RP 9, UPC-E to UPC-A conversion is incorrect in RP 8.	Rpro8.exe	When a valid UPC-E including all 8 digits is scanned/entered into the UPC field, it will now be properly expanded to UPC-A format.
Polling Monitor			Subtotal: 5
17844	Polling Monitor > All dialogs need to enforce required entries and valid data	Pollmon.exe	The various record entry dialogs in Polling Monitor now enforce entry of required fields. The 'OK' buttons will not be available until these fields are populated.
17845	Polling Monitor > Screen is not locked when selecting a date from calendar	Pollmon.exe	When calendars are displayed for date selection, the focus for the calendar will be locked until a selection is made.

Retail Pro 8.60 R2			Total: 12
Issue ID	Title	Files to be Released	Solution
17855	Polling Monitor > All grid areas should have default focus on first listed record	Pollmon.exe	When entering any area of Polling Monitor where there is a list view, the first record will automatically have focus.
17872	Polling Monitor > Daily time ranges should default from 12:00:00 AM to 11:59:59 PM	Pollmon.exe	The Daily section in Scheduling will now default the time ranges to 12:00:00 AM - 11:59:59 PM.
17876	Polling Monitor > Alert Triggers > Log Level > "Message" should be "Message"	Pollmon.exe	Spelling has been corrected to "Message".
Promotions - General			Subtotal: 1
17806	Slow performance for large datasets	Rpropromo.exe CCDiscPlugin.bpl	The Promotions plugin has been optimized for faster item selection with large datasets. The Promotions plugin has also been optimized for faster item selection when large item based promotions are defined. Additional issues have been logged for the remaining slowdown behavior entering receipts (17902) and editing large item-based promotions (17903).
Reports - Journals			Subtotal: 1
17570	"View Cost" permission is ignored when adding item detail under details portion of Reports in Journals	Reports.exe	Cost values are no longer displayed under Item Details if the logged-in user lacks the "View Cost In Reports" permission.
Slips			Subtotal: 1
17755	Request for permission to control creation of In-Slips	Rpro8.exe Rpro8.sec	Added new permission in Rpro8.sec: Retail Pro v8 > Transfer Slips > Allow Creation of In-Slip. When a user selects Transfers > Slips > New, Retail Pro 8 checks if the user has the new permission. If the user has the permission, the In Slip button is enabled; if the user lacks the new permission, the In Slip button is grayed out.

Retail Pro 8.60 R2			Total: 12
Issue ID	Title	Files to be Released	Solution
Tools - Other			Subtotal: 1
17894	Reconstruct: Fix negative slip item quantities	Reconst.exe DVS.exe SLCC.exe	A previous issue had caused Reversing Slips to be created with negative quantities. That issue was corrected in a past release; however, anyone impacted by the issue now has a way to correct these negative slip quantities. Reconstruct, along with DVS.exe and SLCC.exe will now correct negative quantities on Slips.

8.60.500.157 R2 GA (070212)

Issues Addressed

The following issues were addressed for this release:

Retail Pro 8.60 R2			Total: 14
Issue ID	Title		Solution
EFT - Shift4			Subtotal: 1
17853	Implement support for the Ingenico iPP350 PinPad		Support for the iPP350 has been implemented. Please see the <i>What's New in this Release</i> document for details and configuration instructions.
General System			Subtotal: 1
17751	XZ.exe should be updated to use msxml3.dll instead of msxml.dll		To address this issue, XZ.exe has been updated to look for any version of XML parser instead of only looking for a specific version of XML parser.
Polling			Subtotal: 1
17767	Add Communication Monitoring Tool		A new tool, Polling Monitor, has been introduced to Retail Pro 8, Release 2. This tool helps monitor polling logs from a central point. See the <i>What's New in this Release</i> document for details.
Printing			Subtotal: 1
17888	Email Receipts implementation		The Email Receipts feature has been implemented, allowing the user to easily email a customer a copy of their receipt. See the <i>What's New in this Release</i> document for details.
Promotions - Customer Pricing			Subtotal: 2

Retail Pro 8.60 R2	Total: 14
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Issue ID	Title	Solution
17768	Promotions causes incorrect price calculation on receipts	Original Prices are maintained and discounts will be based on this amount. Note: The discounted price will be fully calculated from the Original Price. If using "Bring original price from price level", the first receipt price, which comes from the Active price level, will not be considered for Promotion prices.
17783	Promotions needs to be able to sort the items based on original price or receipt (document) price	A preference has been added to the Promotions utility, "Apply promotion discounts to". If set to Original Price, item analysis will be primarily sorted by the Original Price and discounted prices will be calculated from that value. If set to Receipt Price, item analysis will be primarily sorted by the active Receipt Price and discounted prices will be calculated from that value.

Promotions - General	Subtotal: 5
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17637	Package item is not ringing up the proper price when promos are installed	Packages are no longer repriced by the Promotions plug-in.
17770	Promotions module only allows quantities of one for any item on a receipt	When running the Promotions plug-in, items which are not applicable to a valid promotion are no longer forced to list as single quantities. If an item is applicable to a valid promotion, it will be broken out to single quantity lines.
17784	Promotions - Need handling of tied values for analyzed prices	In the event the primary sort (Orig Price or Receipt Price) results in matching values between two or more items, the secondary sort (Orig Price or Active Price) has been implemented. If both sort values are equal for two or more items, they will be sorted by order of entry, as before.
17786	Promotion - BOGO is not discounting based on the quantity specified when filtering by DCS	Discounts applied to items with "DCS BOGO" promotions are now properly retained and not reverted to the non-discounted prices.
17794	Promotions is interfering with PO operations	The Promotions plug-in will no longer cause disruption when item quantities are recalculated for case quantity. Also, the plug-in functionality to prompt for vendor discount has been removed.

Retail Pro 8.60 R2		Total: 14
Issue ID	Title	Solution
Promotions - Qty Discounts		Subtotal: 1
17769	Promotions needs to have the ability to affect the get one item in order of descending price	A new preference, "Apply BOGO discounting to lowest priced item", has been added to the Promotions utility. If enabled, BOGO discounts will be applied to the lowest priced, eligible item. If disabled, the discount will be applied to the highest priced, eligible item.
Reports - Merchandise		Subtotal: 1
17566	Merchandise Supplemental Lineal reports do not show avg P\$, Ext P\$ and M% for any user except sysadmin	This was due to a missing permission in REPORTS.SEC. A new REPORTS.SEC file is being provided which includes the permission VIEW PRICE IN REPORTS. Upgrading users will need to re-register this file in Security Administrator and assign the permission to applicable groups.
Vouchers		Subtotal: 1
17745	Created date handled inconsistently on ASN/Vouchers generated based on Out Slips between ECM and those created locally	When reversing an unverified out slip AND number of Days in Transit is greater than zero AND its Target Updated flag is not set yet, the number of Days in Transit will be changed to zero on a reversed out-slip.

eBay Local – Fetch

In this release of Retail Pro 8.6 R2, we have included an installer for the eBay Local shopping application, Fetch, which integrates seamlessly with the Retail Pro 8.6 R2 release. The eBay Local installer will now appear within the installation options for the Retail Pro Installer.

Fetch is the leading solution to get your in-store products in front of Internet shoppers on Milo.com, our partners' websites, and now on eBay Local Shopping at no extra cost. If you are interested in finding out more about this product you can the team at eBay Local directly at the following site: <https://pointofsale.milo.com/>