

# A rare, one-of-a-kind find.

A thrift store can be considered a rather unique business, to say the least, and one that comes with its own unique set of problems, especially regarding the need for a sophisticated Point-Of-Sale system.



“There are a lot of vendors who don’t understand that, as a thrift store, we sell a ton of items,” says Corissa Figaro, the Senior Developer for **Arc Thrift Stores** in Colorado. “At any given time, we can have over 600,000 unique items in our inventory.”

That’s a lot of inventory to keep track of. To solve such a large and unique problem, you need a resource who can actually understand a quandry like this, take the time required to address it, the design a custom tool specifically for this industry.

With total dedication, an undying can-do attitude, and sophisticated tools like **Smart Tag**, the job can become far more manageable. “We can now group products by price, color, and department,” says Figaro, “still allowing for on-going changes and custom reports.” This customized approach makes pricing

large, unique inventories much easier and far more practical. “Our best years started when we switched to Big Hairy Dog,” Figaro continues. “They always come up with very insightful solutions for everything we need.”



hope services

Solutions like this have bolstered the business of **Hope Services**, as well, a relatively new and thriving California thrift shop. “We have been thrilled with Big Hairy Dog,” says analyst Erusha Kongara. “They have been there every step of the way to ensure our new system continues to run smoothly. “Their ongoing technical support is really good,” Kongara says. “I absolutely love how knowledgeable they are.”

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Evidently, aside from our strange name and profound humility, this level of customer service is what sets Big Hairy Dog apart from all others. On that note, we are indeed, one-of-a-kind.

